



SAFETY AND SECURITY SECTOR EDUCATION AND TRAINING AUTHORITY

To: Levy paying employers
Skills development facilitators
Other impacted stakeholders

01 June 2023

Subject: Mandatory grant payables/receivables

We would like to request all the levy paying employers, SDFs and other impacted stakeholders who have not received their mandatory grant in the previous financial year ended 31 March 2023 to please come forward.

The 3 main issues affecting the process and causing delayed payments are as follows:

1. Invalid banking details,
2. Dormant bank accounts, and
3. Negative balance resulting from SARS subsequent reversals.

We urge the affected parties to send their enquiries to mgenquiries@sasseta.org.za. The affected parties can also do walk-ins provided an appointment has been scheduled. The same e-mail address will be used to facilitate all the administration.

Employers will have to provide their Levy number to enable an enquiry process and allow the responsible parties 3 – 5 working days to properly investigate the matter.

Thamsanqa Mdontswa (Mr.)

Chief Executive Officer